Service request form

YW-AFS-2026-01 - V1.0 - Effective 8 November 2026

Complete the customer and equipment information, then send it with supporting evidence through your contract-designated service channel.

Request number (Yuanwang use)	
Customer / country	
Project / site location	
Equipment name / model	
Equipment serial number	
Commissioning date	
Report date / local time / time zone	
Priority: P1 / P2 / P3 / P4	
Fault description (customer's own words)	
Occurrence / frequency	
Actions already attempted	
Photo / video / log references	
Current flow / pressure / temperature / current	
Latest water-quality test / date	
Customer contact / telephone / email	
Yuanwang contact / receipt time	
Initial assessment	
Proposed action / owner / target date	
Closure date / customer confirmation	

A complete report enables registration and assessment. Preparing or printing this form does not send a request. Call the contract emergency contact for safety incidents.

YUANWANG · Overseas After-Sales Service Policy · V1.0 · 8 November 2026. Retain signed records with the project contract.